
Change Request Form

Change Request details

Change Request details			
Change Request Title	Post ELS Updates to the Migration Framework		
Change Request Number	CR066		
Originating Advisory / Working Group	Migration Working Group		
Risk/issue reference	N/A		
Change Raiser	MHHS Programme	Date raised:	17-08-2026

For further guidance on how to complete this document please see the supporting Change Request Form Guidance for Programme Participants. The guidance will support raising a change and responding to a change request via Impact Assessment. The Change Raiser should consider sharing the draft Change Request Form with impacted programme parties, prior to submission to PMO. The guidance, as well as other key documents are referenced below and can be found via the MHHS website.

Change Request to be read in conjunction with:
MHHS Change Request Form Guidance for Programme Participants
MHHS Change Control Approach
MHHS Governance Framework
Ofgem's MHHS Transition Timetable

Part A – Description of proposed change

Guidance – This section should be completed by the Change Raiser when raising the Change Request.

Part A – Description of proposed change		
Issue statement: Updates are required to the Migration Framework to align the language, parameter definitions and parameters to what has been implemented for M11 Milestone and post ELS. Prior to M11 and during Early Life Support (ELS), a number of changes to Migration parameters were approved through Programme governance. As identified through previous MWGs and recorded in the MWG Backlog, the Programme agreed to defer formal updates to the Migration Framework until after ELS, with the intention of capturing the changes within a single framework update. This was subsequently further deferred while CR065 and the P487 changes were prioritised. The proposed updates now seek to bring the Migration Framework and associated documents into alignment with the post-ELS 'As Is' state. These changes do not introduce any new changes to Migration and do not alter the agreed Migration arrangements. They formally reflect changes that have already been approved through Programme governance.		
Description of change: (the change being proposed) Updates to implement the changes to the Migration Framework documents: 1. MHHS-DEL1648 – Migration Thresholds: DIN-1189 – Thresholds Document Update: Update the document to include tables outlining the Migration Messages received and sent by the CSS and DSP. 2. MHHS-DEL2426 – Migration Framework Foundations and MHHS-DEL2429 Calculation, Monitoring and Control - Parameters as agreed at MWG#44: • An increase to the default Deminimis Supplier/LDSO Threshold (DSLT) from 40K to 50K • Clarify that the Core Migration Window Completion Percentage (CMWCP) applies to Suppliers following Envelope rules and is measured at LDSO level. • An increase to the Supplier LDSO Scaling Factor (SLSF) from 0.1 to 0.3. • The Industry Ramp Up Window (IRUW) reduced from 01/02/2026 to 22/01/2026. To align with the ELS phases in MHHS Early Life Support Model v1.0. 3. Update the wording throughout the Framework to reflect the current state of the Programme, including changing future-tense statements such as “The MCC will...” to past/present-tense statements such as “The MCC has/have...” where appropriate. 4. Update to MHHS-DEL3359 – Terminology and Glossary to include a definition of ‘Envelope Rules’.		
Desired implementation date and rationale: (proposed implementation date of the change and why this date is required) This Change request should be implemented by September 2026. It is required to be implement as soon as possible to avoid any continued ambiguity against what's occurring currently and ensure the framework is in line with daily operational migration activity.		
Justification for change: The Programme is raising this Change Request to formally incorporate these amendments into the relevant Framework documents.	Change Freeze criterion impacted	Yes / No
	Fixing a design defect	No

In accordance with MHHS-DEL171 – Change Control Approach, these updates are considered “Housekeeping” changes. A Housekeeping change covers administrative amendments that have no impact on the Programme, including minor updates to baselined artefacts that have no wider impact on Programme outcomes or deliverables, such as wording changes.	Critical to M15	Yes
Consequences of no change: If these updates to the Migration Framework documents are not applied, it will result in a continued misalignment of the Migration Framework documents with current working practices. It should be noted that the proposed updates: • Do not introduce any new changes to the Migration process or activities carried out by Parties; • Do not alter Programme outcomes or deliverables; and • Are solely intended to align the Framework with changes already approved through Programme governance, The changes are considered to meet the definition of a Housekeeping change and as such will not require impact assessment.		
Alternative options: <i>(alternative options or mitigations that have been considered)</i> None identified.		
Risks associated with potential change: None identified.		
Stakeholders consulted on the potential change: <i>(Please document the stakeholders, or stakeholder groups that have been consulted to date on this change. The Change Raiser should consult with relevant programme parties in the drafting of the request, prior to submission to PMO).</i> Stakeholder have been engaged via the Migration Working Group (MWG) and are aware of the proposed changes.		
Target date by which a decision is required:		

Part B – Initial Impact of proposed change

Guidance – This section should be completed by the Change Raiser before being submitted to the MHHS PMO.
Please document the benefits of the change and to delivery of the programme objectives

Programme Objective	Benefit to delivery of the programme objective
To deliver the Design Working Group's Target Operating Model (TOM) covering the 'Meter to Bank' process for all Supplier Volume Allocation Settlement meters	The Migration Framework Changes supports delivery of the TOM by aligning Migration processes to the regulatory and commercial incentive for Suppliers to migrate Metering Systems to the MHHS arrangements within the required timeframe. This helps ensure the market transitions consistently to the TOM operating model and reduces the risk of prolonged dual-running between legacy and MHHS processes.
To deliver services to support the revised Settlement Timetable in line with the Design Working Group's recommendation	The revised Settlement Timetable relies on Suppliers operating under MHHS arrangements at scale and within agreed migration windows. This CR supports the timely achievement of Migration noting there is currently a dependency on achieving M15 before the M16 Milestone.
To implement all related Code changes identified under Ofgem's Significant Code Review (SCR)	There are no related Code changes required for this CR.
To implement MHHS in accordance with the MHHS Implementation Timetable	The changes to the Migration Framework directly supports delivery against the MHHS Implementation Timetable and reduces the risk of slippage beyond programme milestones and thereby strengthening decisions to M16.
To deliver programme capabilities and outcomes to enable the realisation of benefits in compliance with Ofgem's Full Business Case	Timely and complete migration of Suppliers is critical to achieving the forecast benefits set out in Ofgem's Full Business Case, including improved Settlement accuracy, faster access to data, enhanced flexibility enablement, and reduced industry inefficiencies. The Changes to the Migration Framework supports benefit realisation by increasing confidence, via the introduction of new processes, that migration will complete on time and that the industry can transition fully to the enduring MHHS arrangements without extended coexistence of legacy processes.
To prove and provide a model for future such industry-led change programmes	An accurately aligned Migration Framework can be used within industry governance to support delivery of complex, cross-industry change programmes. The changes to the Migration Framework strengthens this by providing detailed and actionable processes that can be utilised as blue prints for future industry-led change programmes.

Guidance – Please document the known programme parties and programme deliverables that may be impacted by the proposed change

Impacted areas	Impacted items
Impacted Parties	Suppliers, LDSO, Data and Metering Services.

Impacted Deliverables	MHHS-DEL1648 – Migration Thresholds MHHS-DEL2426 – Migration Framework Foundations MHHS-DEL2429 - Calculation, Monitoring and Control - Parameters MHHS-DEL3359 - Terminology and Glossary MHHS-DEL2430 – Migration Requirements and Processes MHHS-DEL2762 – Migration Choreography MHHS-DEL2763 - Migration Governance and Escalation Framework
Impacted Milestones	M15 – Full Migration Complete

Note – Please refer to *MHHS DEL174 Change Request Guidance for Programme Participants* for information on how to score the initial assessment.

Part C.1 – Summary of Impact Assessment

Note – This section will be completed initially by the Change Raiser and then by Programme Participants as part of the full Impact Assessment.

All Impact Assessment responses will be considered public and non-confidential unless otherwise marked. If there are any specific elements of the response (e.g. costs) that are confidential, please mark the specific sections as confidential rather than the response as a whole. The MHHS Programme will publish all Impact Assessment responses and redact any confidential information as noted.

Guidance – Programme Participants are required to:

- A. Respond with 'Agree', 'Disagree' or 'Abstain', deleting as appropriate. If the respondent agrees, they can provide additional evidence to further support the assessment. If the respondent disagrees or abstains, they should provide a detailed rationale as to why.
- B. Add any additional effects that have not already been identified. In doing so, they should provide as much detail as possible to allow a robust assessment to be made.
- C. Indicate whether the change would have a minor, medium or significant impact on their activities, referring to slide 16 of *MHHS-DEL171 Change Control Approach* to assess each criterion, using N/A to indicate no impact.
- D. Proceed to Part C.2 for Impact Assessment Recommendation response once completed.

Part C.1 – Summary of Impact Assessment (complete as appropriate)

Effect on benefits

This CR:

- Does not introduce any new changes to the Migration process or activities carried out by Parties;
- Does not alter Programme outcomes or deliverables; and

- Is solely intended to align the Framework with changes already approved through Programme governance.

<Delete as appropriate>: Agree / Disagree / Abstain

Effect on consumers

This CR:

- Does not introduce any new changes to the Migration process or activities carried out by Parties;
- Does not alter Programme outcomes or deliverables; and
- Is solely intended to align the Framework with changes already approved through Programme governance.

As such no impact on consumers is identified.

<Delete as appropriate>: Agree / Disagree / Abstain

1. Minor impact	2. Medium impact	3. Significant impact

Effect on schedule

This CR complements the achievement of both the M15 and M16 Milestones.

<Delete as appropriate>: Agree / Disagree / Abstain

1. Minor impact	2. Medium impact	3. Significant impact

Effect on costs

There are no direct costs to other MHHS participants.

<Delete as appropriate>: Agree / Disagree / Abstain

1. Minor impact	2. Medium impact	3. Significant impact

<u>Effect on resources</u> No Impact on resources other than those require to implement the changes to the Migration Framework								
<i><Delete as appropriate>: Agree / Disagree / Abstain</i>								
<table border="1"> <tr> <th>1. Minor impact</th> <th>2. Medium impact</th> <th>3. Significant impact</th> </tr> <tr> <td></td> <td></td> <td></td> </tr> </table>			1. Minor impact	2. Medium impact	3. Significant impact			
1. Minor impact	2. Medium impact	3. Significant impact						
<u>Effect on contract</u> No impact on contract.								
<i><Delete as appropriate>: Agree / Disagree / Abstain</i>								
<table border="1"> <tr> <th>1. Minor impact</th> <th>2. Medium impact</th> <th>3. Significant impact</th> </tr> <tr> <td></td> <td></td> <td></td> </tr> </table>			1. Minor impact	2. Medium impact	3. Significant impact			
1. Minor impact	2. Medium impact	3. Significant impact						
<u>Risks</u> No risks identified for the implementation of this CR.								
<i><Delete as appropriate>: Agree / Disagree / Abstain</i>								

Part C.2 – Impact Assessment Recommendation

Note – This section must be completed initially by the Change Raiser and then by Programme Participants as part of the full Impact Assessment.

Guidance – The primary reporting metric of the Impact Assessment is the recommendation response. The consolidated response will be presented to the relevant governance group(s) and decision maker(s) with the totals for 'Agree', 'Disagree' or 'Abstain'. As such, please ensure this section is completed before the form is returned to MHHS PMO. Provide detailed rationale and evidence in the commentary field.

Part C.2 – Impact Assessment Recommendation (mandatory)	
<u>Recommendation</u> It is recommended by the Change Raiser that this CR is approved.	
Agree	

This CR:

- **Does not introduce any new changes to Migration;**
- **Does not alter Programme outcomes or deliverables; and**
- **Is solely intended to align the Framework with changes already approved through Programme governance,**

Change Freeze

This change is not impacted by the change freeze that was introduced prior to M10.

Agree

Impact assessment done by:

Guidance: *If you are a third party responding on behalf of another Programme Participant, please state this in your response.*

Impact assessment completed on behalf of:

Part D – Change approval and decision

Guidance: *The approvals section will be completed by the MHHS PMO once the Impact Assessment has been reviewed.*

Part D - Approvals**Decision authority level**

<Based on the impact assessment, state who is required to make a decision concerning this change>

Guidance - *This section will be completed by the MHHS PMO and Change Owner following the review of the impact assessment and decision reached by the SRO.*

Part D – Change decision

Decision:		Date	
Approvers:			
Change Owner:			
Action:			

Changed Items	Pre-change version	Revised version

Part E – Implementation completion

Guidance - This section will be completed by the MHHS PMO at the end of the post-implementation process.

Part E – Implementation completion			
Comment		Date	

Guidance – The Closure Checklist in MHHS DEL175 Change Log must also be completed by MHHS PMO at this stage.

Checklist Completed	Completed by
Yes/No	

Guidance – This section will be completed by the MHHS PMO at the end of the post-implementation process and should be used to add any appropriate references of the change once it has been completed.

References		
Ref	Document number	Description